

# QUALITY POLICY

We at Industrial Support Services LLC are committed to performing our operations that meet our customer's current and future expectations.

As part of our quality strategy, we commit to:

- Encourage our clients to provide us with honest feedback on our performance to support our continuous improvement;
- Empower our employees through training and development to perform their roles to the highest professional standards;
- Develop, implement, communicate and continually maintain a quality management system in compliance with applicable requirements
- Demonstrate the top management's involvement and support in our QMS endeavors;
- Promote an ethos of continuous improvement by engaging all employees in the quality management planning and review process; and
- Monitor, measure, evaluate and review our quality management system on a continual basis to ensure it remains current and effective.

The management commits to provide all necessary resources towards fulfilling this policy statement and its established quality objectives.

Additionally, this policy shall be communicated to all personnel working with and on behalf of the organization and to all stakeholders. This policy document will be subjected to an annual review to facilitate continual improvement.

To ensure consistent and effective implementation of this policy, **Industrial Support Services LLC** will establish and maintain a Quality Management Systems that is compliant to international standards **ISO 9001:2015**.



**General Manager**  
**Industrial Support Services LLC**  
Abu Dhabi, United Arab Emirates

